

## PROGRAMME SERVICES

### PRE-SIGNING / SCREENING

Initial Inquiry – Contact to Lead / Meeting Client

Expression of Interest – Selection of Product Line/Partnership Model

Compatibility Analysis – Review for qualification:

- Territorial Rights
- Legal Due Diligence / Compliance with Local Regulations
- Market Research – Visibility & Feasibility Studies
- Financial Capacity & Viability – Agreement Term
- Alignment of Goals & Educational Philosophy
- Minimum Facility Requirements
- SOPs
- Preliminary Assessment & Meeting – Expectations
- Sign NDA

Client Submits Detailed Application that Outlines the following:

- School Profile – Size, Curriculum, etc.
- Proof of Financial Capacity – Reports & Projections
- Business Model Proposal
- Share Key Documents for Verification – Legal Certificates, Tax Returns, Financial Statements, Drafted Partnership Agreements
- Share Organisational Chart, Leadership Team & Staff Profiles, CVs of Founders, Leaders, Managers

Site Visit, if Required. This will depend on the Product Line

Review of Financials and Business Model – Feasibility of Partnership, Set-Up Costs, Operational Expenses, Insurance Liabilities, Legal Fees, Franchise Disclosure Document (FDD), Non-Compete Clause

Complete the Application & Submit All Requested Documents

Custom Proposal & Fee Structure Presentation:

- Tailored Proposal Outlining Services, Deliverables, Timelines
- Fee Structure & Payment Terms
- Downpayment & Upfront Fees – Marketing, Training, Renewal, Technology & Curriculum Fees
- Annual Fees – Management / Royalties / Consultancy or Project-Based Fees

Negotiation and Agreement Drafting – Terms are Negotiated

Partnership Agreement is Finalized – Deliverables & Milestones

Sign Legally Binding Contract to Activate Partnership Agreement

### ONBOARDING AND IMPLEMENTATION KICK-OFF

360-Degree Assessment, Review, Feedback, Report, and Recommendations. This is a Comprehensive Assessment of Engagement Readiness that will Frame All Subsequent Actions. The Process is as Follows:

1. Request & Collect Documents
2. Stakeholder Surveys – Questionnaires
3. On-Site Visit & Stakeholder Interviews
4. Interviews with Staff, Students, Parents, and Administration
5. Facilities Walk-Through and Operational
6. Classroom Observations
7. Comprehensive Audit of All Departments
8. Review of Marketing, Outreach, and PR Programmes
9. Review of IT Infrastructure, Data Management, & Cybersecurity

10. Review of Facilities & Operations Management
11. Review of Academic Programmes, Educational Standards & Curriculum
12. Review of HR – Staff Qualifications
13. Review of Staff PD Programmes
14. Review of Student Wellbeing & Support Services
15. Review of Community Engagement & Stakeholder Relations
16. Student Enrolment, Attendance, and Retention
17. SWOT Analyses
18. Post-Visit Analysis, Feedback, and Presentation to SLT
19. Data Analysis and Report Preparation
20. Recommendations for Partnership Model
21. Action Plan for Programmes

## REQUEST FOR DOCUMENTS:

### Governance, Licensing, and Compliance

- School Organisational Structure
- School Mission, Vision, and Ethos
- Decision-Making Process
- Policies
- Legal Compliance
- Compliance with Local & Government Regulations
- Accreditation Status – Local or International
- Health & Safety Regulations Compliance
- Licensing, Registrations, Permits
- Compliance with Labor Laws & Employment Standards
- Student Visa, Residency Permits

### Financial Health and Sustainability

- Budgeting and Financial Planning
- Budget Allocations (Operational V Capital Expenditures)
- Long-Term Fiscal Sustainability Planning
- Financial Reporting and Auditing
- Internal and External Audit Processes
- Revenue Streams
- Tuition fees, fundraising, sponsorships
- Ancillary income sources (canteen, uniforms, activities)
- Cash Flow Management
- Tuition collection policies and management of unpaid fees
- Contingency funds and reserves

## ON-SITE VISIT & DEPARTMENTS REVIEW

### IT Infrastructure, Data Management, and Cybersecurity

- IT Systems and Infrastructure
- Internet connectivity and bandwidth
- Availability of learning management systems (LMS) and ERP
- Data Protection and Privacy
- Student and staff data security policies (GDPR compliance)
- Use and storage of personal data
- Cybersecurity Measures
- Network security policies
- Safeguarding policies for online learning environments

### Facilities and Operations Management

- Facility Management
- Condition and maintenance of classrooms, labs, and playgrounds
- HVAC, lighting, and electrical systems
- Health, Safety, and Security
- Security protocols (CCTV, access control systems)

<ul style="list-style-type: none"> <li>▪ Fire safety procedures and equipment checks</li> <li>▪ First-aid availability and emergency drills</li> <li>▪ Custodial and Cleaning Services</li> <li>▪ Cleanliness standards and schedules</li> <li>▪ COVID-19 or pandemic-related protocols</li> </ul>
<p><b>Academic Programmes and Curriculum</b></p> <ul style="list-style-type: none"> <li>▪ Curriculum Design and Implementation</li> <li>▪ Teaching Practice &amp; Learning Environments</li> <li>▪ Alignment with local and international educational standards (IB, British, American, etc.)</li> <li>▪ Programmes for Special Education Needs (SEN)</li> <li>▪ Assessment and Evaluation</li> <li>▪ Standardized testing processes</li> <li>▪ Use of formative and summative assessments</li> <li>▪ Extracurricular and Co-Curricular Programmes</li> <li>▪ Integration of sports, arts, and community service</li> <li>▪ Student clubs and leadership programmes</li> </ul>
<p><b>Human Resources and Professional Development</b></p> <ul style="list-style-type: none"> <li>▪ Staff Recruitment and Retention</li> <li>▪ Hiring practices and teacher qualifications</li> <li>▪ Staff turnover rates and reasons</li> <li>▪ Performance Management</li> <li>▪ Staff appraisal processes</li> <li>▪ Teacher evaluation and feedback</li> <li>▪ Professional Development</li> <li>▪ CPD (Continuous Professional Development) programmes</li> <li>▪ Leadership development for staff and management</li> </ul>
<p><b>Student Wellbeing and Support Services</b></p> <ul style="list-style-type: none"> <li>▪ Student Support Services</li> <li>▪ Counselling services (mental health, career guidance)</li> <li>▪ Learning support and individualized education plans (IEPs)</li> <li>▪ Safeguarding and Child Protection Policies</li> <li>▪ Anti-bullying and harassment protocols</li> <li>▪ Training for teachers and staff on child protection</li> <li>▪ Parental Engagement and Communication</li> <li>▪ Channels for parent communication and feedback</li> <li>▪ Parent-teacher association (PTA) involvement</li> </ul>
<p><b>Community Engagement and Stakeholder Relations</b></p> <ul style="list-style-type: none"> <li>▪ Community Partnerships</li> <li>▪ Collaboration with local and international partners</li> <li>▪ Corporate Social Responsibility (CSR) initiatives</li> <li>▪ Stakeholder Engagement</li> <li>▪ Feedback mechanisms for students, parents, and staff</li> <li>▪ Communication strategies and transparency with stakeholders</li> <li>▪ Marketing and Branding</li> <li>▪ Public relations and reputation management</li> <li>▪ School marketing plans and outreach strategies</li> </ul>
<p><b>Student Enrolment, Attendance, and Retention</b></p> <ul style="list-style-type: none"> <li>▪ Admissions and Enrolment Management</li> <li>▪ Admissions policies, criteria, and processes</li> <li>▪ Enrolment targets and demographic data analysis</li> <li>▪ Attendance and Retention</li> <li>▪ Attendance monitoring policies and tools</li> <li>▪ Student retention strategies and attrition rates</li> </ul>
<p><b>Partnership, Consultancy, and Governance Models Evaluation</b></p> <ul style="list-style-type: none"> <li>▪ Evaluation of Current Operations</li> <li>▪ Strengths, weaknesses, opportunities, and threats (SWOT analysis)</li> <li>▪ Review of key performance indicators (KPIs)</li> <li>▪ Potential Partnership Models</li> </ul>

- Management Agreement: Scope of involvement in operations
- Franchise Model: Brand alignment and quality assurance
- Consultancy: Targeted interventions and capacity building
- Reporting and Recommendations
- Comprehensive report with findings and action plan
- Recommendations for improvement or partnership models
- Presentation to the school governing body and stakeholders

## POST-VISIT FEEDBACK TO SLT, REPORT, RECOMMENDATIONS

Initial Feedback Presentation to SLT

Collation, Compilation, and Analysis of Data

Report of Key Findings and Recommendations

Selection of Programme – Management, Franchise, or Consultancy

## ACTION PLAN

The duration of the partnership programme

# BESPOKE SERVICES

## ACADEMIC

- Holistic, Integrated Curriculum
- Islamic-Based Integrated Curriculum
- Optimal Organisational Models
- Curriculum Framework
- Life and Career-Readiness Programmes
- Building a Community of Care
- Students-First Learning
- Systems-Based Benchmarking
- Sustainability Education
- 21<sup>st</sup> Century Skills Programmes – Creativity, EQ, Communication, Leadership, Problem Solving, Collaboration, Critical Thinking Skills, Technology, Machine Learning, Information Literacy, Decision-Making, Conflict Resolution, and Cultivating Initiative
- Entrepreneurial Program
- Language Programmes
- Early Childhood Education – Programmes
- Planning Protocols
- Using Notebooks, Handwriting, Note Taking
- Project-Based Learning
- Brain-Based Education / NLP
- ELEOT – Effective Learning Environments
- Instructional Leadership – Best Practice & Models
- Effective & Ethical Use of AI
- Academic – Intellectual Honesty / Plagiarism
- Visible Learning
- Teacher Evaluation
- Observation Protocols

- Establishing a PLC Culture
- Creating a SEN Program
- Accreditation
- School Development & Improvement
- Assessment & Reporting
- Academic Policies
- Classroom Management
- Effective Teaching Strategies – Highest Effect Size Practice: DI, Collaborative-Cooperative Teaching, Giving Effective Feedback, Higher-Order Questioning, Critical Thinking
- Literacy / Numeracy Programmes
- Differentiated Instruction
- STEAM/STEM Program
- Using SOLO, DOK, and Other Taxonomies
- NGSS Programmes
- Research-Based Learning Modules
- Extra-Curricular Activities
- Establishing Sports Programmes
- Giftedness & Creativity Programmes
- Using PBIS, MTSS, and RtI Programmes
- Standards-Based Reforms & Systems
- Writing & Using ILPs and IEPs
- Vocational Education
- Authentic Learning
- Public Speaking – Debating Society
- IB – Philosophy – Theory of Knowledge
- Electives Program
- AP / SAT / IELTS / TOEFL
- Continuous Improvement / Improvement Journey Archives
- Cognitive Coaching
- Meeting Structures
- Laboratory-Based Learning

## IT

- Operational Standards / Delivery Systems
- Blended Learning
- Remote, Distance, Synchronous, Asynchronous, and Hybrid Learning

## HR & PROFESSIONAL DEVELOPMENT / FINANCIAL HEALTH & SUSTAINABILITY

- High Quality Recruitment, Training, PD, and Retention
- Performance & Development Management, Metrics, Quality Assurance – Writing KPIs and SMART Goals
- Models for Supervision, Monitoring, & Reporting
- Diversity Equity and Inclusion
- Induction & Mentoring Programmes / Onboarding
- Staff Performance Evaluation
- Policy Creation, Stewardship, and Governance
- Staff Wellbeing Program
- Financial Literacy for School Leaders

## COMMUNITY ENGAGEMENT & STAKEHOLDER RELATIONS / GOVERNANCE, LICENSING, COMPLIANCE

- Protocols for Communication & Stakeholder Engagement
- Social Justice & Community Outreach Program
- Establishing an Effective PTA
- School Budgeting & Governance
- School-Ministry Liaison

## STUDENT WELLBEING & SUPPORT SERVICES / ENROLMENT, ATTENDANCE, RETENTION

- Child Protection & Safeguarding
- Spiritual and Moral Development
- Wellbeing – Pastoral Care Framework
- Educational Psychology – Models for Counsellors, Advisors, Educators
- College & Career Counselling

- Establishing a Student Council
- Student Clubs
- Creating Enrolment, Attendance, and Retention KPIs

#### **FACILITIES AND OPERATIONS MANAGEMENT**

- Establishing a School Library
- Establishing Healthy Nutrition Program
- Security Program
- Development of Administration & Support Programmes
- Custodial Program